



DOMESTIC
VIRTUAL MPD'S
REISSUES
REFUNDS SEMINAR

- 1 DAY

CONTENTS

- *General Fares Entries*
- *Fare Displays*
- *Reading Fare Notes*
- *Fare Quote Planner*
- *DOMESTIC CALCULATION*
 - *Re-issue prior commencement of travel*
 - *Re-issue - partial travel*
- *DOMESTIC RE-TICKETING*
 - *Ticket Exchange*
- *REFUND*
 - *Refund procedures*
 - *Calculation of Domestic Refund full/ partial refund*
- *V MPD's*
 - *Correct issuing procedures*
 - *Refund*
 - *Change of Reservation fee*